



The CRE equivalent of Zestimate: Combining machine learning and spatial modelling to mine big data

Jun Chen

Senior Director, Research, Moody's Analytics

Wenjing Wang

Director, Research, Moody's Analytics

November 2019





Jun Chen Senior Director - Research Moody's Analytics



Wenjing Wang
Director - Research
Moody's Analytics



Agenda

- 1. Real Estate Valuation Overview
- 2. Comparable Properties and Leases
- 3. Rent Prediction and Property Valuation
- 4. Key Takeaways
- 5. Questions & Answers

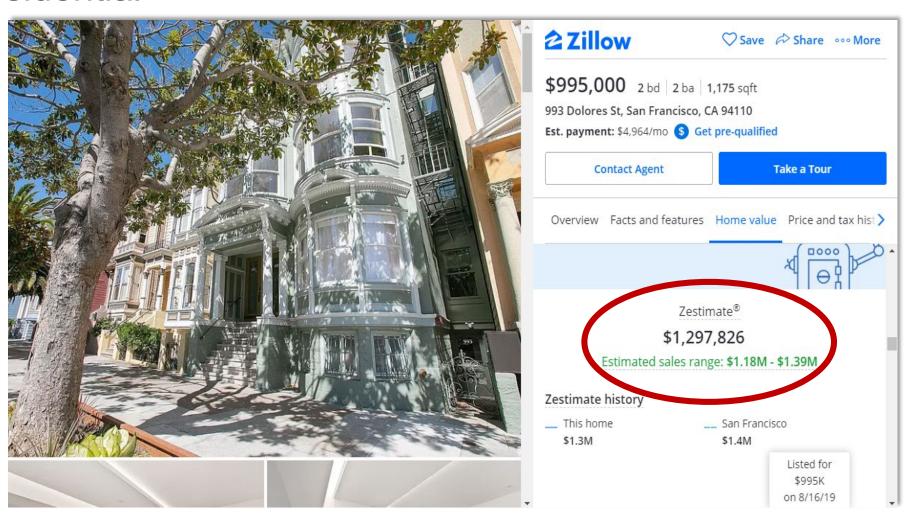
1

Real Estate Valuation Overview

Real Estate Valuation Overview

SUMMIT 2019

Residential



REDFIN

trulia

realtor.com[®]





Comparable Homes

Homes with location proximity and attribute similarity



♥ Save ♦ Share ••• More Similar homes

\$995,00@ 2 bd | 2 ba | 1,175 sqft 993 Dolores St, San Francisco, CA 94110

For sale Zestimate®: \$1,295,000 View Details

Est. payment: \$4,986/mo S Get pre-qualified

Contact Agent

Take a Tour

Overview

Time on Zillow Views Saves 266 31 days 13.018

993 Dolores at 23rd street is an all-new 2-Bed 2-Bath Garden Unit that was just added to a classic Mission Dolores Edwardian. Access to the shared back yard is through a floor to ceiling folding glass NanaWall, a full-size in-unit Washer/Dryer is included, heat is through a building-wide radiant system, there is shared bike storage, access to the unit is at the ground floor, no stairs to climb, there's a private side patio off the kitchen, sqft measurement is approx 1,175

Read more



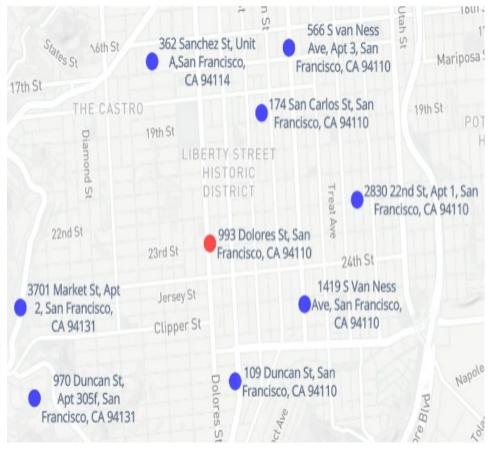
\$995,000 2830 22nd St Apt 1 San Francis...



See all

\$998,000 3701 Market St Apt 2, San Franc...







\$1,195,000 109 Duncan St. San Francisco, C... 2 bd • 1 ba • 1k sqft



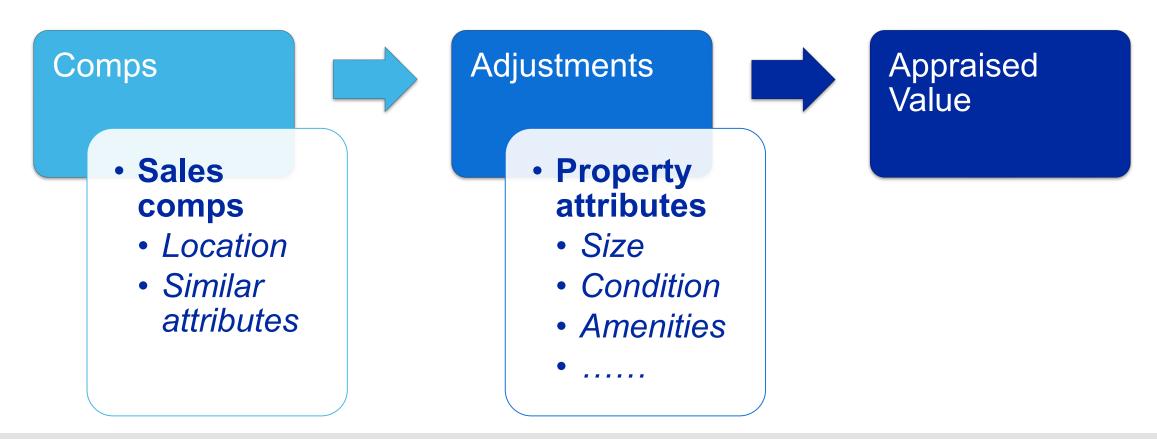
See more similar homes

Real Estate Valuation Overview



Real Estate Appraisal Process

Sales Comparison Approach



Commercial Real Estate Valuation



Biggest challenge: Data!!!



Al-powered Automated Valuation Model (AVM)

- Commonly used approaches
 - Cost approach
 - Income approach
 - Market approach (sales comparison)

Combined to address data issues

Companies Using AI for CRE Valuation





"GeoPhy's automated valuation model (AVM) provides that muchneeded innovation with enterprise-grade, Alpowered insight into the value, and value drivers of commercial real estate assets."



"Skyline AI partners with leading commercial real estate firms to establish next-generation investment vehicles augmented by artificial intelligence."

Quantarium

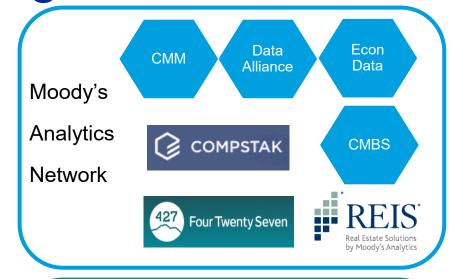
"Built on a highly scalable and resilient next-generation cloud infrastructure, our intelligent models with self-improving Machine Learning capabilities and deep learning algorithms, deliver diverse aspects of properties across the nation."



"We use machine learning on dozens of disparate data sources to build the Standalone Value....We offer this information to property owners for free to help owners better understand their property values and sell for a premium to market valuation."

Big Data







Economic data

Business activities

Property records

Crime data

Transportation

Amenities

Social media

Environmental data

Lease

Property

Loan

Location

Market

Risk















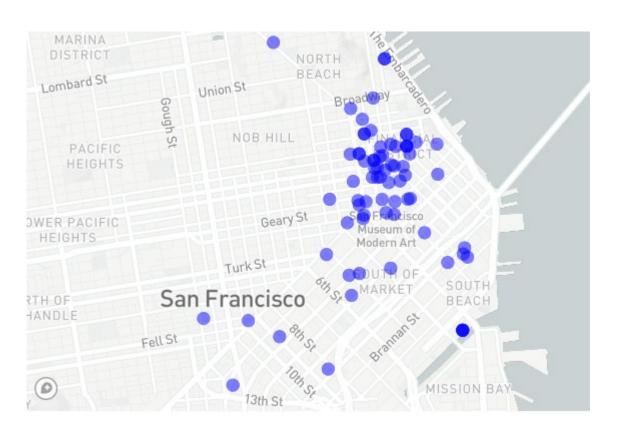


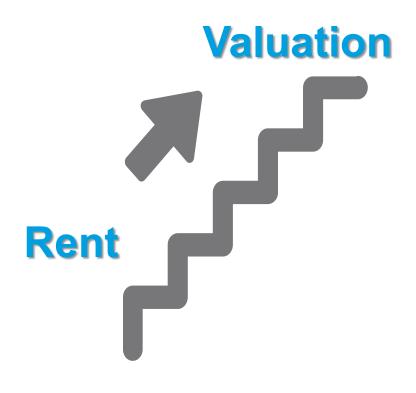
Use Big Data to Help "Small" Data



→ Sales Transactions

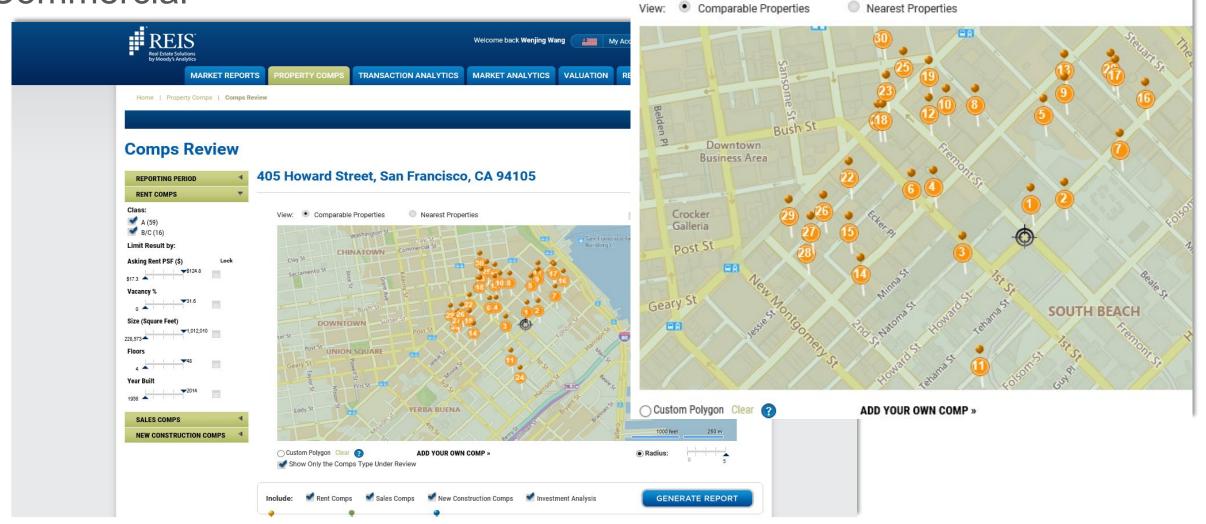
Office Transactions vs. New leases of San Francisco in May, 2017







Commercial

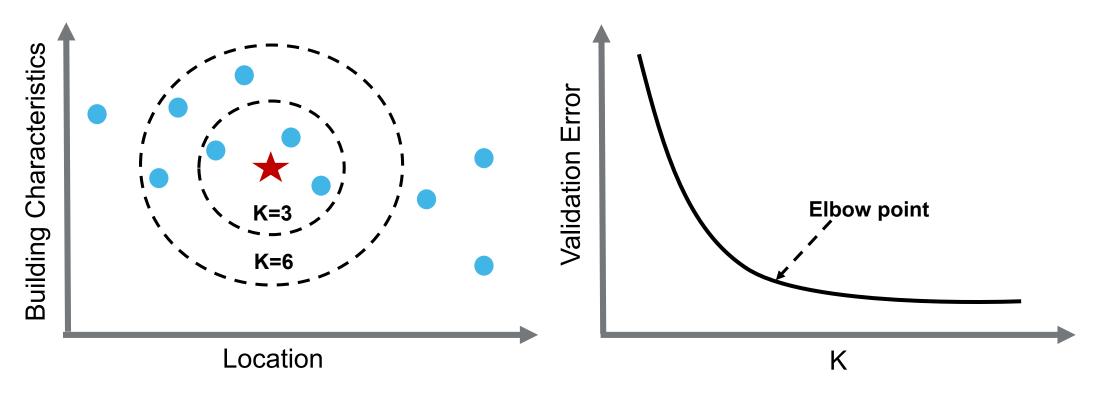




Commercial

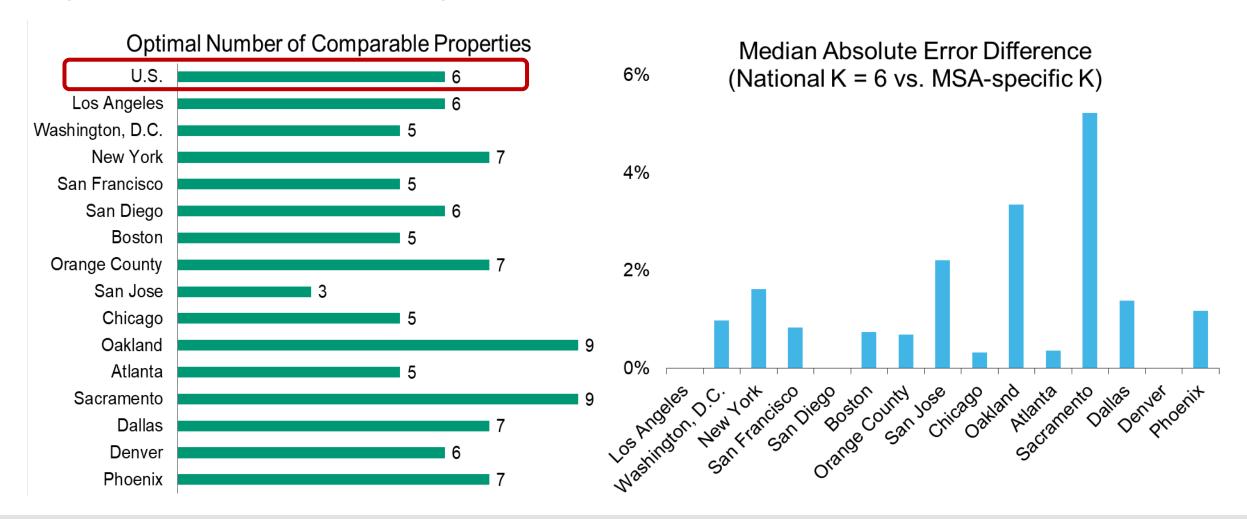
k-nearest neighbors (k-NN) algorithm

Intuitive and easy-to-implement supervised machine learning algorithm.





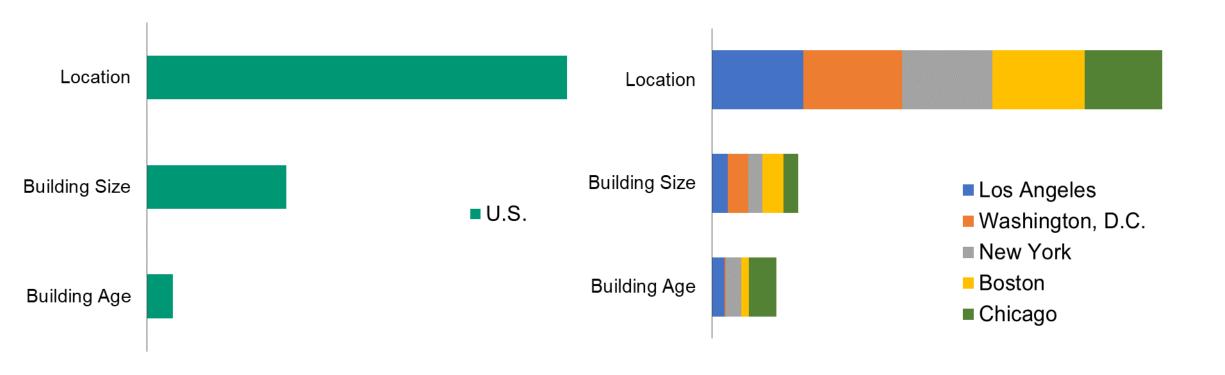
Optimal Number of Comps: National or Local?



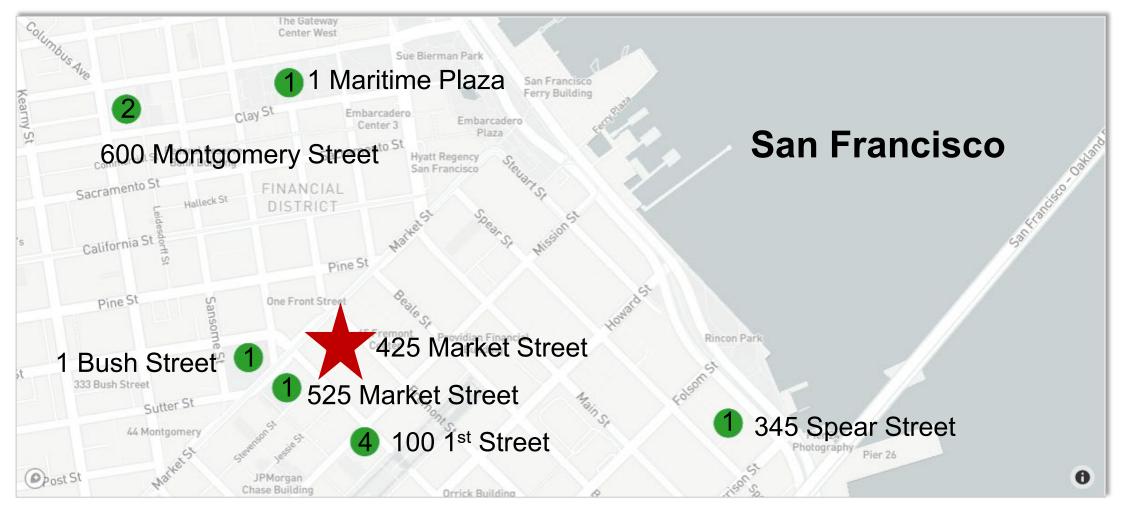
Feature Importance

Location is the most important feature







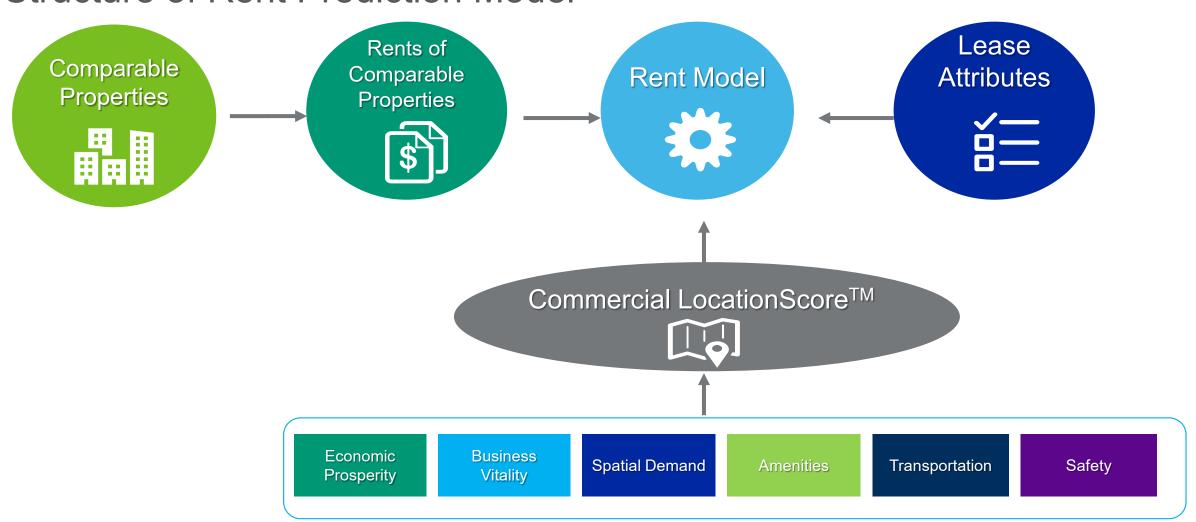


3

Rent Prediction and Property Valuation



Structure of Rent Prediction Model

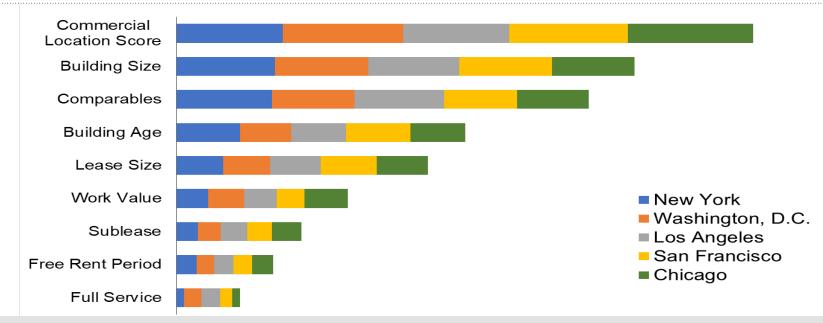


Rent Prediction Model



Out-of-sample Performance (Median Absolute Error)

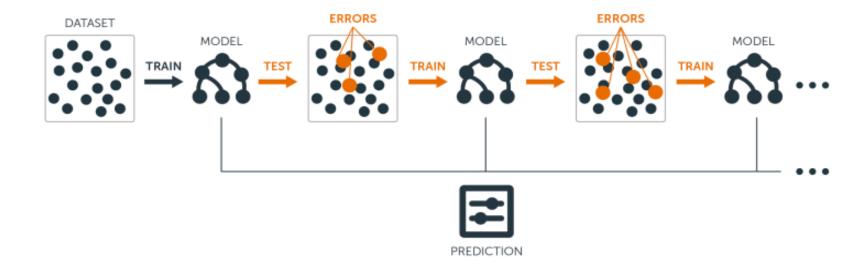
	New York	Los Angeles	Washington, D.C.	San Francisco	Chicago
Linear Model	17.2%	15.6%	13.2%	13.3%	13.8%
Gradient Boosting	12.1%	9.9%	8.9%	10.5%	11.1%



Gradient Boosting Algorithm

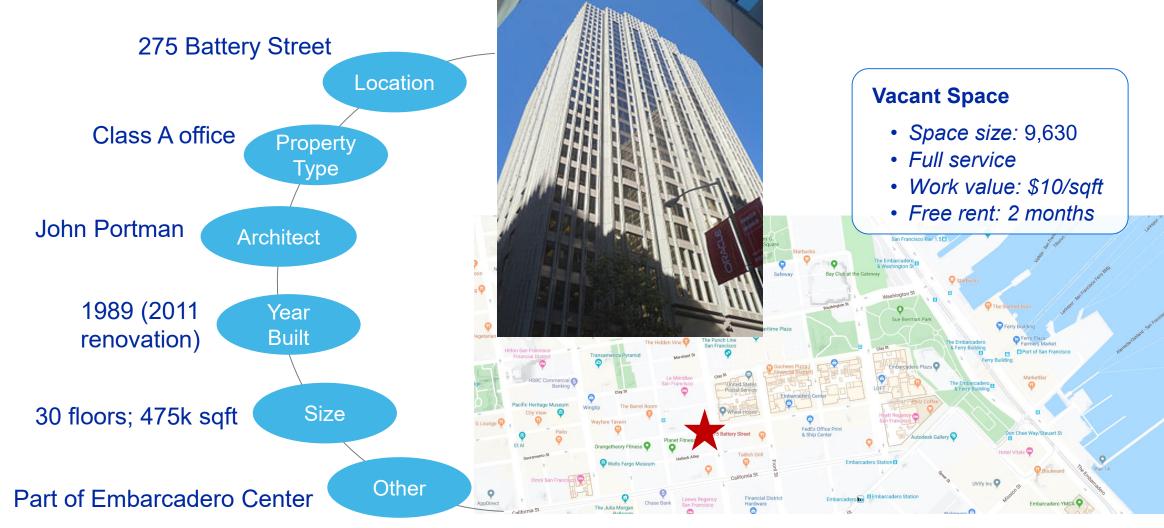


- » The algorithm creates an ensemble of regression trees
 - Each tree is dependent on prior trees
 - It learns by fitting the residuals of the trees that preceded it



Embarcadero West – San Francisco



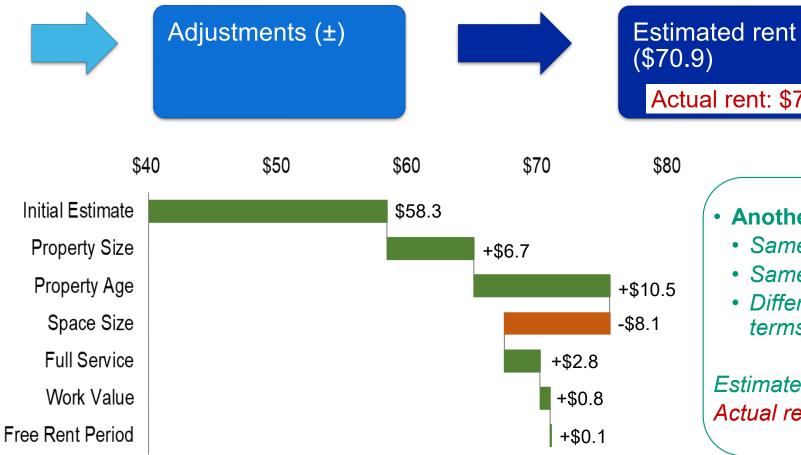


Embarcadero West



Initial estimate (\$58.32)

- Rent comps
- Commercial **Location Score**
 - Economic prosperity
 - Business vitality
 - Spatial demand
 - Amenity
 - Transportation
 - Safety



(\$70.9)

Actual rent: \$71.0

Another lease:

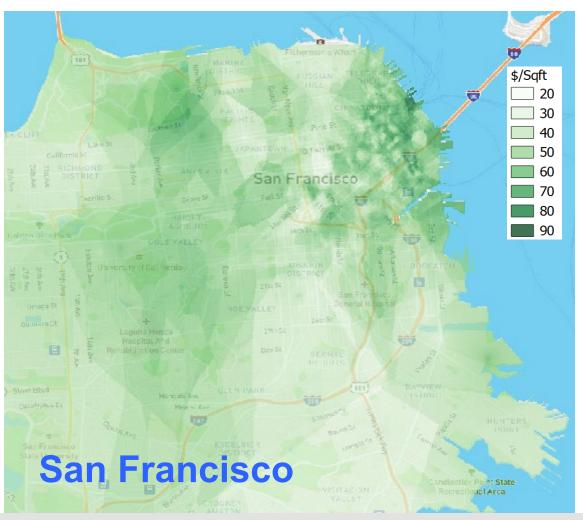
- Same building
- Same month
- Different lease terms

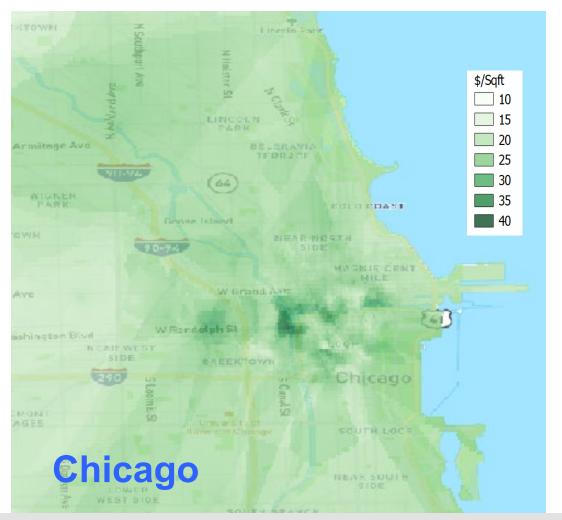
Estimated rent: \$76.2

Actual rent: \$74

Office Rent Prediction in Multiple MSAs







Other Property Types



Industrial

30.0 \$/sqft 7.88 \$/sqft 21.5 \$/sqft Walnut 9.36 \$/sqft 27.96 \$/sqft 22.32 \$/sqft 611 Place Pico Rivera Whittier Heights La Habra Heights Pershing Square 9.0 \$/sqft Downey 34.47 \$/sqft Norwalk 7.2 \$/sqft (Bellflower

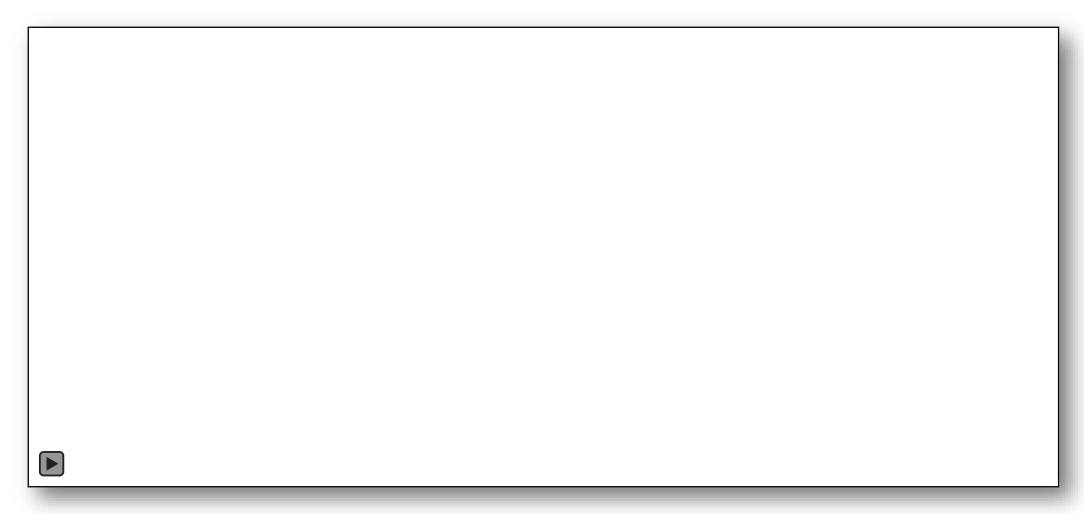
14425 Clark Avenue, City Of Industry, CA 91745

888 South Figueroa Street, Los Angeles, CA 90017

Retail

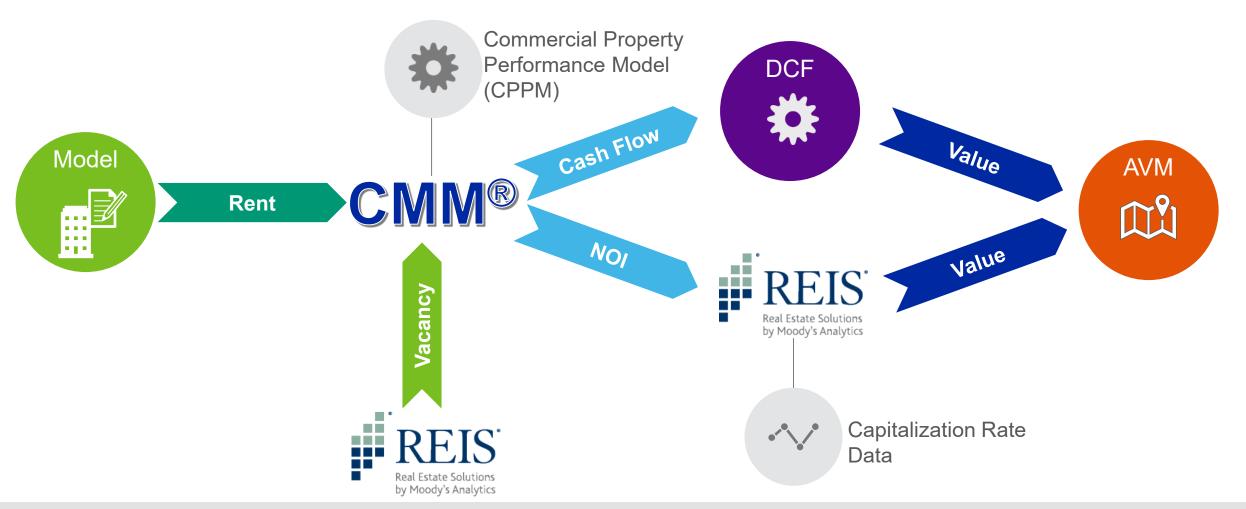


Rent Prediction Demo





Leveraging Existing Moody's Analytics CRE Network





Example Use Cases



Appraisers

 Augment valuation process



Brokers

- Brokerage for CRE leases
- Brokerage for CRE sales



Investors

- Pinpoint Investment opportunities
- Portfolio diversification



Lenders

- Loan underwriting
- Risk monitoring

4

Key Takeaways

Key Takeaways

- » Most effective route to commercial property AVM:
 - Start with rent (Big Data available) Focus of our project
 - CRE value can then be estimated by combining with additional approaches
- » Machine learning shows promising improvements over traditional methods
 - K-nearest neighbors algorithm automates comps selection
 - Gradient Boosting algorithm minimizes office rent prediction error to ~10%
- » Automated rent prediction has tremendous value across multiple business fronts



Jun Chen
Senior Director, Research
Jun.Chen@moodys.com

Wenjing Wang
Director, Research
Wenjing.Wang2@moodys.com

© 2019 Moody's Corporation, Moody's Investors Service, Inc., Moody's Analytics, Inc. and/or their licensors and affiliates (collectively, "MOODY'S"). All rights reserved.

CREDIT RATINGS ISSUED BY MOODY'S INVESTORS SERVICE, INC. AND ITS RATINGS AFFILIATES ("MIS") ARE MOODY'S CURRENT OPINIONS OF THE RELATIVE FUTURE CREDIT RISK OF ENTITIES, CREDIT COMMITMENTS, OR DEBT OR DEBT-LIKE SECURITIES, AND MOODY'S PUBLICATIONS MAY INCLUDE MOODY'S CURRENT OPINIONS OF THE RELATIVE FUTURE CREDIT RISK OF ENTITIES, CREDIT COMMITMENTS, OR DEBT OR DEBT-LIKE SECURITIES. MOODY'S DEFINES CREDIT RISK AS THE RISK THAT AN ENTITY MAY NOT MEET ITS CONTRACTUAL, FINANCIAL OBLIGATIONS AS THEY COME DUE AND ANY ESTIMATED FINANCIAL LOSS IN THE EVENT OF DEFAULT. CREDIT RATINGS DO NOT ADDRESS ANY OTHER RISK, INCLUDING BUT NOT LIMITED TO: LIQUIDITY RISK, MARKET VALUE RISK, OR PRICE VOLATILITY. CREDIT RATINGS AND MOODY'S OPINIONS INCLUDED IN MOODY'S PUBLICATIONS ARE NOT STATEMENTS OF CURRENT OR HISTORICAL FACT. MOODY'S PUBLICATIONS MAY ALSO INCLUDE QUANTITATIVE MODEL-BASED ESTIMATES OF CREDIT RISK AND RELATED OPINIONS OR COMMENTARY PUBLISHED BY MOODY'S ANALYTICS, INC. CREDIT RATINGS AND MOODY'S PUBLICATIONS ON ON CONSTITUTE OR PROVIDE INVESTMENT OR FINANCIAL ADVICE, AND CREDIT RATINGS AND MOODY'S PUBLICATIONS OR MOODY'S PUBLICATIONS ON TO PURCHASE, SELL, OR HOLD PARTICULAR SECURITIES. NEITHER CREDIT RATINGS NOR MOODY'S PUBLICATIONS COMMENT ON THE SUITABILITY OF AN INVESTMENT FOR ANY PARTICULAR INVESTOR. MOODY'S ISSUES ITS CREDIT RATINGS AND PUBLISHES MOODY'S PUBLICATIONS WITH THE EXPECTATION AND UNDERSTANDING THAT EACH INVESTOR WILL, WITH DUE CARE, MAKE ITS OWN STUDY AND EVALUATION OF EACH SECURITY THAT IS UNDER CONSIDERATION FOR PURCHASE, HOLDING, OR SALE.

MOODY'S CREDIT RATINGS AND MOODY'S PUBLICATIONS ARE NOT INTENDED FOR USE BY RETAIL INVESTORS AND IT WOULD BE RECKLESS AND INAPPROPRIATE FOR RETAIL INVESTORS TO USE MOODY'S CREDIT RATINGS OR MOODY'S PUBLICATIONS WHEN MAKING AN INVESTMENT DECISION. IF IN DOUBT YOU SHOULD CONTACT YOUR FINANCIAL OR OTHER PROFESSIONAL ADVISER.

ALL INFORMATION CONTAINED HEREIN IS PROTECTED BY LAW, INCLUDING BUT NOT LIMITED TO, COPYRIGHT LAW, AND NONE OF SUCH INFORMATION MAY BE COPIED OR OTHERWISE REPRODUCED, REPACKAGED, FURTHER TRANSMITTED, TRANSFERRED, DISSEMINATED, REDISTRIBUTED OR RESOLD, OR STORED FOR SUBSEQUENT USE FOR ANY SUCH PURPOSE, IN WHOLE OR IN PART, IN ANY FORM OR MANNER OR BY ANY MEANS WHATSOEVER. BY ANY PERSON WITHOUT MOODY'S PRIOR WRITTEN CONSENT.

CREDIT RATINGS AND MOODY'S PUBLICATIONS ARE NOT INTENDED FOR USE BY ANY PERSON AS A BENCHMARK AS THAT TERM IS DEFINED FOR REGULATORY PURPOSES AND MUST NOT BE USED IN ANY WAY THAT COULD RESULT IN THEM BEING CONSIDERED A BENCHMARK.

All information contained herein is obtained by MOODY'S from sources believed by it to be accurate and reliable. Because of the possibility of human or mechanical error as well as other factors, however, all information contained herein is provided "AS IS" without warranty of any kind. MOODY'S adopts all necessary measures so that the information it uses in assigning a credit rating is of sufficient quality and from sources MOODY'S considers to be reliable including, when appropriate, independent third-party sources. However, MOODY'S is not an auditor and cannot in every instance independently verify or validate information received in the rating process or in preparing the Moody's publications.

To the extent permitted by law, MOODY'S and its directors, officers, employees, agents, representatives, licensors and suppliers disclaim liability to any person or entity for any indirect, special, consequential, or incidental losses or damages whatsoever arising from or in connection with the information contained herein or the use of or inability to use any such information, even if MOODY'S or any of its directors, officers, employees, agents, representatives, licensors or suppliers is advised in advance of the possibility of such losses or damages, including but not limited to: (a) any loss of present or prospective profits or (b) any loss or damage arising where the relevant financial instrument is not the subject of a particular credit rating assigned by MOODY'S.

To the extent permitted by law, MOODY'S and its directors, officers, employees, agents, representatives, licensors and suppliers disclaim liability for any direct or compensatory losses or damages caused to any person or entity, including but not limited to by any negligence (but excluding fraud, willful misconduct or any other type of liability that, for the avoidance of doubt, by law cannot be excluded) on the part of, or any contingency within or beyond the control of, MOODY'S or any of its directors, officers, employees, agents, representatives, licensors or suppliers, arising from or in connection with the information contained herein or the use of or inability to use any such information.

NO WARRANTY, EXPRESS OR IMPLIED, AS TO THE ACCURACY, TIMELINESS, COMPLETENESS, MERCHANTABILITY OR FITNESS FOR ANY PARTICULAR PURPOSE OF ANY SUCH RATING OR OTHER OPINION OR INFORMATION IS GIVEN OR MADE BY MOODY'S IN ANY FORM OR MANNER WHATSOEVER.

Moody's Investors Service, Inc., a wholly-owned credit rating agency subsidiary of Moody's Corporation ("MCO"), hereby discloses that most issuers of debt securities (including corporate and municipal bonds, debentures, notes and commercial paper) and preferred stock rated by Moody's Investors Service, Inc. have, prior to assignment of any rating, agreed to pay to Moody's Investors Service, Inc. for appraisal and rating services rendered by it fees ranging from \$1,500 to approximately \$2,500,000. MCO and MIS also maintain policies and procedures to address the independence of MIS's ratings and rating processes. Information regarding certain affiliations that may exist between directors of MCO and rated entities, and between entities who hold ratings from MIS and have also publicly reported to the SEC an ownership interest in MCO of more than 5%, is posted annually at www.moodys.com under the heading "Investor Relations — Corporate Governance — Director and Shareholder Affiliation Policy."

Additional terms for Australia only: Any publication into Australia of this document is pursuant to the Australian Financial Services License of MOODY'S affiliate, Moody's Investors Service Pty Limited ABN 61 003 399 657AFSL 336969 and/or Moody's Analytics Australia Pty Ltd ABN 94 105 136 972 AFSL 383569 (as applicable). This document is intended to be provided only to "wholesale clients" within the meaning of section 761G of the Corporations Act 2001. By continuing to access this document from within Australia, you represent to MOODY'S that you are, or are accessing the document as a representative of, a "wholesale client" and that neither you nor the entity you represent will directly or indirectly disseminate this document or its contents to "retail clients" within the meaning of section 761G of the Corporations Act 2001. MOODY'S credit rating is an opinion as to the creditworthiness of a debt obligation of the issuer, not on the equity securities of the issuer or any form of security that is available to retail investors. It would be reckless and inappropriate for retail investors to use MOODY'S credit ratings or publications when making an investment decision. If in doubt you should contact your financial or other professional adviser.

Additional terms for Japan only: Moody's Japan K.K. ("MJKK") is a wholly-owned credit rating agency subsidiary of Moody's Group Japan G.K., which is wholly-owned by Moody's Overseas Holdings Inc., a wholly-owned subsidiary of MCO. Moody's SF Japan K.K. ("MSFJ") is a wholly-owned credit rating agency subsidiary of MJKK. MSFJ is not a Nationally Recognized Statistical Rating Organization ("NRSRO"). Therefore, credit ratings assigned by MSFJ are Non-NRSRO Credit Ratings. Non-NRSRO Credit Ratings are assigned by an entity that is not a NRSRO and, consequently, the rated obligation will not qualify for certain types of treatment under U.S. laws. MJKK and MSFJ are credit rating agencies registered with the Japan Financial Services Agency and their registration numbers are FSA Commissioner (Ratings) No. 2 and 3 respectively.

MJKK or MSFJ (as applicable) hereby disclose that most issuers of debt securities (including corporate and municipal bonds, debentures, notes and commercial paper) and preferred stock rated by MJKK or MSFJ (as applicable) have, prior to assignment of any rating, agreed to pay to MJKK or MSFJ (as applicable) for appraisal and rating services rendered by it fees ranging from JPY200,000 to approximately JPY350,000,000.

MJKK and MSFJ also maintain policies and procedures to address Japanese regulatory requirements.