

News

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Moody's Analytics Highly Commended at Financial Innovation Awards

LONDON, December 13, 2018 – For the second straight year, Moody's Analytics has earned the "Highly Commended" distinction at the annual Financial Innovation Awards. This year, our Customer Service team was recognized in the Best Customer-Focused Cultural Transformation or Staff Participation Initiative category.

This category showcases cultural transformation, staff development, and organizational enhancement initiatives that harness the potential of a diverse workforce, promote inclusivity, or encourage positive customer-focused behaviors.

"We're proud to be recognized again in the Financial Innovation Awards," said Sheena Sweeney, Managing Director at Moody's Analytics. "Earning the Highly Commended distinction in a category that celebrates the outstanding accomplishments and continued development of our diverse team is especially gratifying."

Our Customer Service team has won numerous awards in recent years, including the [2018 Gold Stevie Award](#) for Sales & Customer Service. A global initiative called Project D.R.I.V.E. was integral to our recognition in all these awards. Project D.R.I.V.E. began in 2015 with a goal to consistently advance our client service through technology innovations and our exceptional workforce.

The Moody's Analytics Customer Service team has staff in 14 locations including London, Paris, Hong Kong, Tokyo, New York, and San Francisco.

The Financial Innovation Awards are presented by the London Institute of Banking & Finance and recognize innovative companies in the banking and finance sectors. The awards are decided by a judging panel that combines academic knowledge and industry expertise in financial services, insurance, and technology.

About Moody's Analytics

Moody's Analytics provides financial intelligence and analytical tools to help business leaders make better, faster decisions. Our deep risk expertise, expansive information resources, and innovative application of technology help our clients confidently navigate an evolving marketplace. We are known for our industry-leading and award-winning solutions, made up

of research, data, software, and professional services, assembled to deliver a seamless customer experience. We create confidence in thousands of organizations worldwide, with our commitment to excellence, open mindset approach, and focus on meeting customer needs. For more information about Moody's Analytics, visit www.moodysanalytics.com.

Moody's Analytics is a subsidiary of Moody's Corporation (NYSE: MCO). Moody's Corporation reported revenue of \$4.2 billion in 2017, employs approximately 12,600 people worldwide and maintains a presence in 42 countries.

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