

News

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Moody's Analytics wins two Stevie® customer service awards

New York, March 24, 2017 – For the second year in a row, Moody's Analytics has won Stevie® Awards for Sales & Customer Service in the financial services industry. The Moody's Analytics Customer Service team earned Silver in two categories this year: Front-Line Customer Service Team of the Year, and Innovation in Customer Service.

Moody's Analytics won a Stevie Award in the Front-Line Service Customer Service Team category in 2016. Winning again in that category reflects the outstanding service that the team continues to provide. New this year, the team also won in the Innovation in Customer Service category, for multiple initiatives supporting the Moody's Analytics customer service mission.

These wins honor the Moody's Analytics team's training programs and ability to adjust to meet the needs of its customers.

"In winning two awards this year, the Moody's Analytics Customer Service team is not just being recognized for the service we provide to customers, but for being at the forefront of innovation in customer service," said Sheena Sweeney, Managing Director – Customer Service at Moody's Analytics. "We are well prepared to help our customers thrive in a changing environment."

Stevie Awards recognize outstanding performances in the workplace worldwide. The Stevie Awards for Sales & Customer Service honor the achievement of customer service, sales, and call center professionals. A panel of independent judges selects the award winners.

"The Stevie Awards for Sales & Customer Service continue to be among the most competitive and fastest-growing of our awards programs," said Michael Gallagher, founder and president of the Stevie Awards. "The growth of the program illustrates the importance of the functions highlighted—sales, business development and customer service—to successful enterprises of all types, and how integral recognition in these domains is to building and maintaining corporate reputations."

[Click here](#) to learn more about the Stevie Awards.

[Click here](#) to visit the Moody's Analytics website.



About Moody's Analytics

Moody's Analytics helps capital markets and risk management professionals worldwide respond to an evolving marketplace with confidence. The company offers unique tools and best practices for measuring and managing risk through expertise and experience in credit analysis, economic research and financial risk management. By providing leading-edge software, advisory services, and research, including the proprietary analysis of Moody's Investors Service, Moody's Analytics integrates and customizes its offerings to address specific business challenges. Moody's Analytics is a subsidiary of Moody's Corporation (NYSE: MCO), which reported revenue of \$3.6 billion in 2016, employs approximately 10,600 people worldwide and maintains a presence in 36 countries. Further information is available at moodyanalytics.com.

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