

## Due Diligence and Compliance

### BEST PRACTICES FOR MITIGATING COMPLIANCE RISK



DURATION

4 hours



DELIVERY CHANNEL

eLearning



Modules:

- 1 Customer Due Diligence
- 2 Anti-Money Laundering
- 3 Counter Terrorist Financing

### COURSE OVERVIEW & BENEFITS

Due Diligence and Compliance (DDC) is an essential eLearning course for anyone seeking to develop an understanding—or refresh their knowledge—of their customer due diligence obligations when assessing commercial lending proposals. It teaches participants how to effectively verify the identity of the borrowing business and determine if it is legitimate and how it generates income.

The course begins by introducing learners to customer due diligence, “Know Your Customer,” and “Know Your Business” concepts. It explores the importance of the customer due diligence rule and describes the business account opening process, disclosure requirements, red flags in transaction processing and how to improve account monitoring.

It then examines the three stages of the money laundering process and commonly used money laundering mechanisms. It also explains how to use the Office of Foreign Assets Control Sanctions List and how to apply a risk-based approach to customer due diligence and anti-money laundering.

Finally, it explores terrorist financing, the mechanisms of terrorist financing, and a risk-based approach to counter-terrorist financing. It also introduces practical strategies for developing a robust compliance and risk assessment program.

### LEARNING OBJECTIVE

Develop knowledge of due diligence procedures and money laundering and terrorist-financing activities, and learn how to limit a financial institution's exposure to compliance risk.

### COMPETENCIES GAINED

#### Participants will be able to:

- Explain the importance of customer due diligence and its role in the lending process
- Take specific steps to identify and verify the parties involved in a proposed lending transaction
- Describe how a failure to “Know Your Customer” can result in the unwitting financing of illegal activity
- Perform due diligence to support the assessment of a customer's creditworthiness and prevent money-laundering and terrorist financing
- Describe the specific techniques that criminal enterprises use to launder money and finance terrorist activity
- Detect and address suspicious activity that may be indicative of money-laundering and terrorist financing

### INTENDED AUDIENCE

DDC is suitable for anyone involved in involved in the sourcing, adjudicating and granting of business credit, including commercial, corporate, SME and small business relationship managers, lenders, and credit analysts, retail lenders, branch managers, wealth managers, compliance officers and risk managers.